

Welcome back

to Safari West!



Our COVID-19 Health and Safety Commitment

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Notice to our Guests:

In accordance with guidance from the World Health Organization (WHO), the Centers for Disease Control (CDC), and state and local public health organizations, Safari West is doing everything possible to minimize the risks associated with the disease COVID-19. We fully expect public health mandates related to ongoing operating practices to evolve quickly and want our guests to know that Safari West is dedicated to staying in front of the curve when it comes to providing a safe and healthy environment.

The following pages are illustrative but by no means comprehensive when it comes to describing the ongoing actions being taken by Safari West to provide the best and safest experience possible.

Safari West is working to provide a safe and healthy environment by emphasizing three key objectives:

1. Providing for and encouraging appropriate social distancing and limiting congestion throughout the preserve.
2. Reducing potential transmission through contact or exposure through enhanced cleaning protocols and other measures.
3. Reassessing continuously to stay abreast of public health recommendations and mandates.

How Safari West is Accomplishing these Objectives:

1. *Providing for and encouraging appropriate social distancing and limiting congestion:*

- Safari West is only accessible through advanced reservations, thereby allowing us to closely manage our on-site guest count and keep it to safe and appropriate levels.
- Signage and ground markers remind guests to maintain appropriate social distancing during their visit.
- Staggering mealtimes and arranging tables and seating areas helps ensure social distancing between guests.
- Staggering times between tour departures and varying safari routes helps limit congestion and provides for increased social distancing.
- Clear partitions between rows on safari vehicles and limiting the number of guests per vehicle provides for increasing spacing between guests without negatively impacting the safari experience.
- Plexiglass barriers in required areas, such as check-in, check-out, gift shop and other areas where guest facing services are required limit exposure for both staff and guests.

Safari West the spirit of Africa in the heart of Wine Country

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2. Reducing potential transmission through contact or exposure:

- Appropriate use of masks/facial coverings are mandatory for both staff and guests. Facial coverings can be provided by Safari West for guests arriving without one available.
- Social distancing is provided for and encouraged during check-in as well as during all Safari West experiences.
- All public contact areas and surfaces are cleaned regularly. Enhanced cleaning and disinfecting protocols are in place throughout Safari West and in all of its operations.
- Safari Vehicles and Check-in vehicles are thoroughly cleaned before and after each use.
- Tents and the Cottage are thoroughly cleaned before and after each guest.
- Supplemental hand washing and hand sanitizing stations have been provided throughout the property.
- Guests are asked to refrain from visiting if they are sick or feeling ill, or if they have come into contact with anyone who is sick.
- Staff members experiencing symptoms are required to stay home until fully recovered.

3. Reassessing continuously:

- All employees will receive supplemental training on all elements of the COVID-19 Health and Safety Protocol.
- These protocols will be continually reassessed throughout the reopening phases. Novel data and new public health recommendations may result in amendments and additions to the existing protocols.

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